

How We Receive News

- Think local
- · Social media amplifies "word-of-mouth"
- · Traditional media layers and reinforces your messages





The Media Landscape

- Newspapers
 - Check out local community weekly papers
 Agriculture weekly newspapers

 County Today

 Wisconsin State Farmer

 Agri-View
- Television
 - More likely to encounter TV reporter at a scene than radio or print
- Radio

 - Farm broadcasters
 Highly respected in rural communities
 Listeners see them as trusted friends



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Spokesperson (PIO) and Media **Relations Plan**

- Communication goals

 Building trust with community and local media
 Motivating and influencing safety behavior in community
 Setting stage for future safety messaging
 Promoting fundraisers for new equipment

- Spokesperson
 Embodies a departments identity
 Personifies response efforts
 Human connection to the public
- Successful spokesperson = fewer incidents of illness, injury, and death in community





Spokesperson and Media **Relations Plan**

- Spokesperson responsibilities

 Establish relationships with local media agencies before an incident

 Keeping reporters out of harm's way on scene, yet facilitating their coverage

 Provide reasonable timeframe for updates

 Understand journalism deadlines

- Remember three B's!
- Be credible Be available Be helpful





Preparing for Interviews

- Ask reporter if they have an angle in mind
- · Do your homework
- Questions in advance?
- · What do you want to accomplish?
- · Recorded or live?







Always assume you are being recorded

- Don't be afraid to say you don't know and you will get back to them
 RELAX!

· Don't speculate!

• Include prevention message • Don't say "no comment"

Avoid terms like "it was a freak accident"

Additional Media Interview Tips

- Don't use firefighter jargon Don't argue with a reporter
- Don't play favorites
- Treat reporters with respect Know a reporter's deadlines Don't be intimidated

- Monitor news coverage following interview to ensure accuracy
- Special TV tips:

 a) dress the part, look professional
 b) no sunglasses
 c) no smoking or chewing



Power of Stories

- Stories are powerful and can influence behavior
- Incidents provide "teachable moments"
- Consider issuing a press release/incident
 - report Inci

 - Time calledWhat responders foundActions takenFinal results

 - Safety tip/prevention message and action step



Power of Stories Tractor rollover, September 2022, near Owen, WI. NFMC worked with Owen-Withee-Curtiss Fire & EMS to develop Facebook post. Resulted in 32 shares, 47 likes, positive visibility in community.

Putting it All Together: "Tractor vs. milk truck crash ..."

- Nov. 14, 2019 at Wisconsin EMS Association meetings, training given on agricultural risks and how to be safety advocates. Stratford Chief Tim Carey attends.

 November 18, 2019, Stratford Fire (with mutual aid from Mosinee and Marshfield Ambulance) responded to fatal tractor/milk truck crash.
- truck crasn.

 Chief Carey puts training to use, communicating with local media about actions that farmers and the community can take to prevent such incidents.





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Safe Depictions

- What we write, say, and images shown can promote unsafe farm practices
- **Media Guidelines for Agricultural Safety**
 - List of do's and don'ts for keeping folks safe and showing dangerous farm practices







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Media Relations Resources

- PIO 101: The basics of media relations for the fire service (Firehouse)
- PIO 101: Tips for media interviews (Firehouse)
- The Media's Role in a Crisis, Disaster, or Emergency (Centers for Disease Control and Prevention)
- Media guidelines for agricultural safety (Childhood Agricultural Safety Network)



Questions? • Connect with us! • 1-800-662-6900 • nfmcsh@mcrf.mfldclin.edu	
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